

Success Story: University of Kentucky College of Dentistry



University of Kentucky College of Dentistry Appreciates Great Lakes Service

In Listening Sessions held by Great Lakes, Financial Aid Coordinator Don Brown shared a story about positive results achieved from connecting a student's girlfriend with Great Lakes' Client Services team for much-needed repayment help.

"Recently, I had a student dentist in my office [who] was asking me if I could help his girlfriend with her loans [because] the school she attended did not provide the customer service that I provide our dental students...She ended up contacting Great Lakes, based on my recommendation. She had a wonderful experience talking with the representative and that person helped her choose the best payment option for her situation. I am constantly telling my students that Great Lakes does a terrific job in preventing students from defaulting on their loans and the customer service is exceptional!" Don said.

Want to Learn More About Our Support or Share Your Story?

Do you ever have a borrower on the line whose loan is serviced by Great Lakes—and they need help finding a repayment solution? Contact your [Great Lakes representative](#) to learn more about getting access to speedy expert help with our Default Management Hotline.

To share a story of how one of Great Lakes' solutions helped streamline your work so that you can more effectively help your students, [email us](#).